

SOUTHERN INDIANA HEART & VASCULAR

WELCOME – The cardiologists and staff of Southern Indiana Heart and Vascular are pleased to welcome you as our patient. We are committed to offering the most advanced diagnostic methods of care in a compassionate and personalized manner.

OFFICE VISITS - Our cardiologists see patients in the office by appointment only. We have office locations in Columbus, Greensburg, North Vernon, and Seymour. To schedule an appointment call us at 812-379-2020 or use our toll free number 800-537-9587.

In order for you to be seen at your scheduled appointment time we ask that you arrive at least 20 minutes early to allow time for intake.

We ask that you please bring ALL of your medications (instead of a list) to ALL office visits so we can confirm doses and relabel bottles if medication instructions are changed.

Also, upon your arrival, at every visit we will ask you to answer some yes/no questions. This information helps us address your concerns and symptoms most effectively. Your assistance with this is very much appreciated.

If you cannot keep a scheduled appointment, please call our office at least 24 hours in advance. Your consideration will make it possible to schedule another patient who is waiting to see one of our cardiologists. No shows may result in discharge from our practice.

If this is your first appointment, please bring any relevant medical records (particularly any test results or information related to your heart). We also request that you bring your insurance cards (including addresses and numbers necessary for claim filing).

In keeping with our policy to protect our patients from identity theft we will ask you to verify your demographic information and show us your photo ID and insurance cards at each visit.

TELEPHONE CALLS – Our telephone is answered daily from 8-4:30.

PRESCRIPTION REFILLS – We ask that you call your pharmacy first with all refill requests. Please allow 72 hour turn around time.

AFTER HOURS – Our office is open from 8-5 Monday – Friday. For urgent questions after regular office hours, please call 812-379-4441. The hospital operator will page the Southern Indiana Heart and Vascular cardiologist on call. We do not arrange to have other medical specialists “cover” for us after hours; your problems and questions will always be addressed by one of our cardiologists.

EMERGENCY CARE – One of our cardiologists is always available to take care of you in the event of an emergency. If you believe your situation is life threatening, dial 911 or go immediately to the nearest emergency room.

YOUR FAMILY PHYSICIAN – The care our cardiologists provide for your heart needs to be part of your total health program. We work in cooperation with your family physician. It is important that you see your family physician on a regular basis.