

2016 Innovation Scorecard

2014

2015

2016

Innovation Center and Project Measures

people

Design Thinking Facilitators

2

2

20

Trained Lean Sigma Greenbelts

21

30

39

Trained Lean Sigma Blackbelts

6

6

7

Number of staff level participants in innovation projects events

175

145

150

places

Number of Innovation Center satellites

1

2

5

Simulation learning experiences

991

996

2121

projects

2015/16 Project: ED

- % Left Without Being Seen

875

953

811

- Revenue change vs. prior year

-

13.4%

10%

- Patient Satisfaction

87.9

87.3

87.8

2015/16 Project: Medical Oncology

- Patient Satisfaction

94.3

92.7

93.1

- Revenue changes vs. prior year

9%

4%

45%

2015/16 Project: Radiation Oncology

- Patient Satisfaction

98.1

91.8

92.5

- Revenue change vs. prior year

-10%

-7%

37%

Annual number of belt facilitated projects

35

29

30

processes

Total number of Design Thinking experiments

3

0

13

Occurrences of simulation usage or simulation events

103

87

155

partners

Meaningful partner organizations - Annual

Cumulative dollars raised for innovation

Cumulative donors funding innovation

Organizational Level Measures

Major Innovative Services Launched

1 (WellConnect)

0

1 (VimCare)

Positive financial impact from Innovation Center projects (3 year rolling average)

\$2,637,948.00

\$1,944,338.00

\$1,334,797.00