Patient Satisfaction Survey

What provider did you see today?
□ Jeffrey C. Hagedorn MD
□ Donald E. Harris MD
□ John P. Winikates MD
□ Jyothi P. Varanasi MD
What year were you born? (YYYY)
____________________
Please select your gender:
□ Male
□ Female

1. I was able to schedule an appointment on the day I wanted.
   □ Strongly Disagree
   □ Disagree
   □ Neither Agree nor Disagree
   □ Agree
   □ Strongly Agree

2. I made a list of my concerns before the visit with my care team.
   □ Strongly Disagree
   □ Disagree
   □ Neither Agree nor Disagree
   □ Agree
   □ Strongly Agree

3. My physician asked my thoughts on the treatment goals to which we agreed.
   □ Strongly Disagree
   □ Disagree
   □ Neither Agree nor Disagree
   □ Agree
   □ Strongly Agree

4. My questions were answered in a way that I could understand.
   □ Strongly Disagree
   □ Disagree
   □ Neither Agree nor Disagree
   □ Agree
   □ Strongly Agree
5. I was satisfied with the amount of time I spent with my physician.
   - Strongly Disagree
   - Disagree
   - Neither Agree nor Disagree
   - Agree
   - Strongly Agree

6. My physician is concerned about me as a person, not just my illness.
   - Strongly Disagree
   - Disagree
   - Neither Agree nor Disagree
   - Agree
   - Strongly Agree

7. I know my rights and responsibilities as a patient of this practice.
   - Strongly Disagree
   - Disagree
   - Neither Agree nor Disagree
   - Agree
   - Strongly Agree

8. I am at ease asking questions about my healthcare concerns.
   - Strongly Disagree
   - Disagree
   - Neither Agree nor Disagree
   - Agree
   - Strongly Agree

9. My physician is a good listener.
   - Strongly Disagree
   - Disagree
   - Neither Agree nor Disagree
   - Agree
   - Strongly Agree

10. My physician tells me the common side effects for each of my treatment choices
    - Strongly Disagree
    - Disagree
    - Neither Agree nor Disagree
    - Agree
    - Strongly Agree
11. I have a say in decisions about my care.
   □ Strongly Disagree
   □ Disagree
   □ Neither Agree nor Disagree
   □ Agree
   □ Strongly Agree

12. I am notified in a timely manner of test results after I have had lab work or x-rays.
   □ Strongly Disagree
   □ Disagree
   □ Neither Agree nor Disagree
   □ Agree
   □ Strongly Agree

13. When I have questions about my bill, my questions are answered politely.
   □ Strongly Disagree
   □ Disagree
   □ Neither Agree nor Disagree
   □ Agree
   □ Strongly Agree

14. I would refer my family and friends to this practice.
   □ Strongly Disagree
   □ Disagree
   □ Neither Agree nor Disagree
   □ Agree
   □ Strongly Agree

15. What do you like about the practice?

16. What would you improve about the practice?